

Maisie Kreighbaum

SUMMARY

I would describe myself as a dedicated and driven student with a strong academic background, passionate to learn more! I possess excellent communication and organization skills, along with the ability to work well both independently and in a team. I am eager to apply my knowledge and skills to contribute to a dynamic and challenging work environment. As well as being a fast learner with a proactive mindset, I have a desire to make a positive impact anywhere I go.

EXPERIENCE

Altar'd State - Guest Service Team Leader
Overland Park, Kansas • 10/2025 - Current

- Collaborate with management to implement promotional events and marketing strategies.
- Train and mentor team members on service standards and operational procedures.
- Oversee daily operations to ensure smooth workflow and team coordination.

Scooter's Coffee - Barista
Manhattan, KS • 09/2023 - 11/2024

- Engaged with customers while taking orders and making personalized recommendations.
- Collaborated with team members to ensure smooth operation and a positive working environment.

Houlihan's Restaurants Inc - Server
Manhattan, KS • 07/2023 - 10/2023

- Provided excellent customer service.
- Delivered orders to guests efficiently and accurately.
- Communicated effectively with kitchen staff regarding customer allergies or special requests.

The Gap Factory Outlet - Gap Sales Associate
Eagan, MN • 04/2021 - 05/2023

- Drove sales by actively promoting store promotions and the loyalty program.
- Assisted customers with product selection, sizing, and styling.

CONTACT

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SKILLS

- Leadership
- Exceptional customer service
- Positive and professional
- Inventory Management
- Industry experience
- POS System Operation
- Retail Sales
- Merchandising
- Creativity
- Adobe
- Excel

EDUCATION AND TRAINING

Bachelor of Science in Fashion Studies: Specialization Business
Kansas State University
Manhattan, KS

CERTIFICATIONS

Food Handler Certification

- Replenished merchandise, organized the sales floor, and conducted inventory counts.
- Upsold additional items based on customer interests and needs.

Radina's Coffeehouse - Barista

Manhattan, KS • 09/2022 - 03/2023

- I would work with food from scratch to make sandwiches, soups, and an assortment of pastries.
- Required to memorize drink orders, along with food items.
- Followed safety procedures while operating machinery such as grinders and espresso machines.

WEBSITES, PORTFOLIOS, PROFILES

- www.linkedin.com/in/maisie-kreighbaum-45a347325